

GENERAL CONDITIONS OF SALE DATED 30 MAY 2015

IMPORTANT - NOTE FOR THE USER:

PLEASE READ THESE GENERAL CONDITIONS OF SALE CAREFULLY. THEY SET OUT THE SALE CONDITIONS AND RESTRICTIONS THAT YOU ACCEPT BY CLICKING ON THE "*I recognise I have read and accepted the general conditions of the www.ironvolute.com Website*" BUTTON; BY USING SOME OR ALL OF THE SERVICES OF THE www.ironvolute.com WEBSITE BY PURCHASING PRODUCTS VIA THIS WEBSITE, YOU ACCEPT ALL OF THE PROVISIONS OF THESE GENERAL CONDITIONS OF SALE AS WELL AS THE LIABILITY AND GUARANTEE LIMITATIONS SET OUT IN ARTICLES 13 AND 15. YOU HEREBY RECOGNISE THAT THE GENERAL CONDITIONS OF SALE ARE ENFORCEABLE IN THE SAME CAPACITY AS ANY OTHER WRITTEN CONTRACT THAT YOU SIGNED. IF YOU DISAGREE WITH THE TERMS OF THESE GENERAL CONDITIONS OF SALE, YOU ARE NOT AUTHORISED TO ORDER PRODUCTS FROM THE www.ironvolute.com SITE. THESE GENERAL CONDITIONS OF SALE MAY BE AMENDED AT ANY TIME BY THE PUBLISHER OF THE SITE, NAMELY THE COMPANY IRONVOLUTE, DEPENDING ON CHANGES TO THE SITE OR TO LEGISLATION. IN THAT EVENT, IRONVOLUTE SHALL INFORM CUSTOMERS BY POSTING THE INFORMATION ON ITS WEBSITE. IT IS HOWEVER THE RESPONSIBILITY OF EACH WEB SURFER TO REGULARLY LOOK UP THESE GENERAL CONDITIONS IN ORDER TO KEEP INFORMED OF ANY CHANGES TO THEM.

1. General provisions

1.1. Definitions

The terms used both in plural and in singular form in these general conditions of sale shall have the following meanings:

Client: This refers to any user who is an adult natural person with the capacity to enter into a contract, and who is a consumer who browses, learns about, reserves, orders and/or purchases the product offered on the Website.

Publisher: This refers to the company Ironvolute.

Product: This refers to the machines for cold ironwork manufactured by the SASU [Single-Shareholder Simplified Joint Stock Company] Ironvolute and particularly the machine called "Junior".

Service: This refers to any service offered on the Website by the Publisher.

Website: This refers to the infrastructure, which is accessible at the URL www.ironvolute.com, and was developed by the Publisher in accordance with information technology formats usable on the Internet, including data of various types and, in particular (with this list not being exhaustive), text, sounds, fixed or animated images, videos, and databases intended to be looked up by the Client in order to become familiar with its Products and/or Services.

1.2. Scope

The Website is openly accessible free of charge to any Web surfer.

Any order placed via the Website by the Client assumes prior unreserved acceptance by the latter of these general conditions as well as of the price conditions in force on the day of acceptance of the order, which form an integral part of it, with this being to the exclusion of any stipulation to the contrary featured in the Client's order forms or in these general conditions of purchase or, more generally speaking, in any document issued by the Client.

The Client's act of ticking the box beside the following sentence: "***I recognise that I have read and accepted the general conditions of the www.ironvolute.com Website***" shall constitute unreserved acceptance of these general conditions of sale.

The act of ticking the box shall be deemed to have the same value as the Web surfer's handwritten signature. The Web surfer recognises the probatory value of the automatic recording systems belonging to the Publisher of this Website and renounces contesting them in the case of a dispute.

This offer is reserved for Clients as defined in Article 1.1. Any person ordering on the Website. Generally speaking, the Client must not use the Website for commercial or professional purposes, or illegally, or in such a way as to harm the Publisher.

2. Terms for signing orders and description of the on-line purchasing process

2.1. Selection of the products

In order to place an order via the Website, the Client shall select the Product, and the Client selects the quantities that he or she wishes to order.

Whenever the Client considers his or her choice to have been made, then he or she shall add the item to his or her order by clicking on the button for that purpose and then clicking on the "*validate my order*" button. In order to access this interface, the Client shall then be redirected to a form for providing information and shall fill in that form.

2.2. Registration on the Website

–2.2.1. Creation of a personal file

Creating a personal file is an essential preliminary to the Client placing any order on the Website.

The information that the Client is called on to provide is intended for drawing up the invoice and due delivery of the order, as well as boosting and personalising communication and the Product offer.

All of the information concerning the Client is intended for the Publisher for the purposes of creating a customers file.

The Client naturally has the right to access, amend, and delete information subject to the conditions set out in Article 13 of these general conditions.

Mandatory information is indicated with an asterisk. In particular this includes the Client's e-mail address, his or her gender, first and last names, telephone number (which is passed on to the carrier), address, postal code, town, region and country. The other information is passed on of the Client's own accord on an optional basis.

The Client guarantees that the data he or she provides shall be accurate and true.

SHOULD SUPPLYING FALSE INFORMATION MAKE IT IMPOSSIBLE FOR THE PUBLISHER TO FULFIL ITS OBLIGATIONS, PARTICULARLY INCLUDING, BUT NOT

BEING LIMITED TO, DELIVERING THE ORDERS, THE LATTER'S LIABILITY SHALL NOT BE INVOKED AS A CONSEQUENCE.

UNDER NO CIRCUMSTANCES MAY THE PUBLISHER BE HELD LIABLE SHOULD A CLIENT'S IDENTITY BE STOLEN, GIVEN THAT IT DOES NOT HAVE THE TECHNICAL RESOURCES AT ITS DISPOSAL ENABLING IT TO SYSTEMATICALLY CHECK INDIVIDUALS' IDENTITIES.

2.3. Telephone orders

The Client may place an order over the telephone with the sales department by calling +33 (0)6 07 11 70 79 from Monday to Friday, 8.30 am to 7 pm and Saturday from 8.30 am to 12.30 pm, excluding public holidays and Sundays.

In this case, the same information that is used for sales on the Website shall be requested from the Client. Although this order cannot be compared to the telephone canvassing governed by the provisions of Article L121-27 of the Consumer Code, given that the Client recognises and accepts that he or she initiated the order, the Publisher shall send written confirmation of the offer made to the Client. IN THIS CAPACITY, THE CLIENT RECOGNISES AND ACCEPTS THAT IN ORDER TO PLACE AN ORDER OVER THE TELEPHONE, HE OR SHE MUST HAVE A VALID E-MAIL ADDRESS TO WHICH THE CONTRACTUAL DOCUMENTS SHALL BE SENT FOR THE CLIENT.

The Client shall inform the Publisher via telephone of the product that he or she wishes to order. At the end of his or her order, the Publisher shall go over the details of the order with the Client.

The Client shall confirm his or her order by sending his or her means of payment to the Publisher.

PLACING AN ORDER VIA TELEPHONE CONSTITUTES FULL ACCEPTANCE OF THESE GENERAL TERMS OF SALE.

THE CLIENT RECOGNISES AND ACCEPTS THAT IN THE CASE OF ORDERING VIA TELEPHONE, ONLY PAYMENTS BY CHEQUE, CREDIT CARD, BANK TRANSFER OR PAYPAL SHALL BE ACCEPTED.

2.4. Finalisation of the order

Once the form has been validated or the identifying details have been entered, the Member shall be redirected to a summary page that restates the unit price of the Product (incl. tax), the quantity ordered, and the overall amount for its order, excluding delivery costs.

The Client validates this stage by clicking on "Validate my order". The Client will then be offered the cost for the delivery, as set out in Article 5 of these general conditions.

At this stage, the Client has the option of cancelling his or her order, changing his or her delivery address, and/or his or her invoicing address.

The Client recognises and accepts that only a street address shall be valid for delivery purposes, excluding any post office box.

In order to validate this page, the Client will have to tick the box relating to ratification of these general conditions, and then click on the "Validate my order" button.

2.5. Payment

The Client chooses his or her method of payment. The Client may make payment via cheque, credit card (traditional credit card payment or 3D secure and/or 3 instalments payment), or via PayPal.

IT IS EXPRESSLY AGREED BY THE PARTIES THAT ONLY THE METHODS OF PAYMENT OFFERED BY THE PUBLISHER SHALL BE ACCEPTED. UNDER NO CIRCUMSTANCES MAY THE CLIENT PAY USING FIAT MONEY (currency or banknotes). The conditions applicable are stated in the following Articles. The Client will then be redirected to the payment interface that he or she has chosen.

2.5.1. Dematerialised payment:

a) General rules:

In the case of bank payment (credit card only: Visa or MasterCard), PayPal, (traditional credit card payment or 3D secure and/or 3 instalment payment), the Client will be redirected to the secure interface fully controlled by the banking institution in question, namely Banque Populaire Bourgogne Franche-Comté (for bank payments), and the company PayPal (for PayPal payments).

Dematerialised payments shall be made via secure transactions carried out by service providers.

THE CLIENT EXPRESSLY RECOGNISES THAT IT HAS READ AND ACCEPTS THE GENERAL CONDITIONS OF THE INSTITUTIONS CONCERNED. THE INSTITUTIONS CONCERNED SHALL BE SOLELY RESPONSIBLE FOR PROCESSING THE PERSONAL DATA ENTERED BY THE CLIENT RELATING TO THE METHODS OF PAYMENT.

The Client guarantees that he or she is fully entitled to use the credit card that he or she uses and that this credit card provides access to sufficient funds for covering the costs of the order and undertakes to provide these institutions with accurate information.

b) Payments in instalments:

Pursuant to Article L311-5 of the Consumer Code, you are hereby reminded that "***Credit constitutes a commitment made by you and must be repaid. Check your repayment capabilities before committing yourself***".

2.5.2. Payment by bank cheque

In the case of payment by cheque, the Client undertakes to send a bank cheque equalling the order amount to the following address: Ironvolute, 18 Rue du Rond Buisson, ZI de Thise, 25220 Thise, France, which absolutely must mention the order number on the back of the cheque.

Payment by cheque must be accompanied by a legible copy of proof of ID, pursuant to Article L131-15 of the Monetary and Financial Code.

The order shall only be shipped once the cheque is cashed.

2.6. Validation of the payment

Once the payment has been validated by the banking institution in question, in the case of a dematerialised payment or a payment in instalments, or after the payment by cheque is cashed, the Client shall be sent an e-mail acknowledging receipt of the form of payment chosen and summarising the details of his or her order.

3. Acceptance of the order by the Publisher

The order shall only become firm and final after validation of the payment and receiving all of the documents required by the Publisher, subject to the proviso of the exceptions below.

Unless there is some mistake or information technology malfunction not attributable to the Publisher, the machine featured on the Website is available and is stocked in the Publisher's warehouses. However, in light of the timeframes required between recording an order and payment, the Client recognises and accepts that during this timeframe, should stocks have run out, a product may become temporarily unavailable.

In the event of unavailability of an order placed by a Client, the Publisher shall contact the Client by telephone and/or e-mail, offering him or her the choice of either postponing the delivery or reimbursement, where applicable, of the sums the Client has paid, and termination of the sale without this giving rise to any further expenses for it whatsoever. Should the payment already have been debited from the Client's bank account, within 30 (thirty) days of the payment made by the Client, the Publisher shall provide reimbursement for the undelivered Product.

The Publisher reserves the right to refuse an order should the Client not be up to date with his or her payment.

In that event, the Client shall be informed of this refusal via e-mail.

Such refusal constitutes a legitimate reason as defined by Article L122-1 of the Consumer Code and may not constitute a sale refusal.

4. OWNERSHIP RETENTION CLAUSE

THE PRODUCTS SOLD SHALL REMAIN THE VENDOR'S PROPERTY UNTIL FULL PAYMENT OF THEIR PRICES. **CONSEQUENTLY, THE CLIENT UNDERTAKES TO REFRAIN FROM CONVERTING THE AFOREMENTIONED PRODUCT OR RESELLING IT, OR PAWNING IT UNTIL FULL PAYMENT OF THE PRICE, UNDER PENALTY OF AN IMMEDIATE CLAIM BEING MADE BY THE PUBLISHER.**

5. Delivery or making available

5.1. Place of Delivery

Delivery of the Product presented on the Website is sold worldwide and of course is not limited solely to mainland France. The Client has the choice of receiving delivery at his or her invoicing address or at another address. Foreign clients shall receive deliveries via the express freight company Fedex.

THE CLIENT UNDERTAKES TO SEND THE PUBLISHER A DELIVERY ADDRESS THAT IS CORRECT. UNDER NO CIRCUMSTANCES MAY THE PUBLISHER BE HELD LIABLE FOR A DELIVERY MISTAKE DUE TO POOR ENTRY OF THE DELIVERY ADDRESS BY THE CLIENT.

5.2. Delivery deadline

At the Client's choice, the orders are delivered by Fedex (referred to as "Express Delivery"), with the timeframe varying depending on the distance and the countries in question.

5.3 Late delivery

Any late delivery after the delivery deadline (excluding a special order that gave rise to confirmation of a longer stock replenishment period) and not due to a case of force majeure [an act of God], may lead to termination of the sale at the Client's initiative by the latter sending a registered letter with a request for acknowledgement of receipt. Pursuant to Article L121-20-3 of the Consumer Code, the contract shall be considered to have been terminated upon the Publisher receiving a letter from the Client informing it of the Client's decision to terminate the contract and only if the delivery has not been

carried out in the meantime. The Client shall exercise this right within 60 (sixty) working days of the date indicated for delivery, failing which the delivery's lateness may no longer be raised by the Client.

In the event of termination, the Publisher shall reimburse the Client the sums that he or she has paid as soon as possible and within 14 (fourteen) days of receiving the registered letter with a request for acknowledgement of receipt.

Any notification provided above and beyond 6 (six) months from the shipped status on the order monitoring may not give rise to any claim.

6. Non-compliance – Hidden defects

The Publisher undertakes to deliver goods that comply with the contract and that deal with existing compliance faults upon delivery, as well as hidden defects.

If the parcel is delivered either damaged or in poor condition, it is the Client's responsibility to refuse it so that he or she may benefit from the guarantee offered by the carrier. In the event of refusal, it will be preferable to inform the Publisher of this as soon as possible so that it may prepare a new shipment of the order. It is understood that in such a case, the maximum delivery deadline stated in these general conditions of sale will no longer be applicable. A new delivery deadline shall be sent to the Client.

When the parcels seem damaged or the order is incomplete upon delivery, the Client shall be obliged to state reservations on the delivery slip presented to him or her by the carrier. If the Client has not received the whole order by the time the delivery deadline elapses or if the Products turn out to be damaged, the reservations stated by the Client shall enable him or her to avail themselves of their rights. In the case of an incomplete delivery or a product error, the Client shall inform the Publisher of this via every means as soon as possible, so that it may take the incorrect Products back due to a mistake by the Publisher or because they are faulty at its own expense and deliver the new Products.

Only the reservations stated on the delivery slip will enable a claim to be instituted with the carrier appointed by the Publisher. Incomplete, insignificant, or unclear reservations shall not be acceptable. Consequently, the words "subject to unpacking" or "subject to breakage" have no legal value. The reservations must be confirmed in writing and sent via registered letter with acknowledgement of receipt to the carrier who made the delivery, within 48 hours of that delivery. For the reservations to be acceptable, they must be precise, complete, dated and signed. They must enable the nature of the incident to be determined, the type of goods that experienced the incident, and the number of items concerned.

In the case of a **compliance fault or a hidden defect** noted subsequent to delivery, the Products shall benefit from the manufacturer's guarantee. The Publisher does not provide any additional guarantee. Should a Product prove faulty during the guarantee period, repairs of and/or replacements of the Products shall be ensured free of charge by the manufacturer. The costs for sending the Product to the manufacturer shall be borne by the Client. Return carriage shall be organised by the Publisher.

Le Client shall choose between replacing the Product or being refunded.

The Client shall inform the Publisher via a registered letter with a request for acknowledgement of receipt including his or her invoice number, name and surname, the date of its purchase, and a description of the non-compliance.

The Client shall send back the Products at his or her own expense, in their original

packing and packaging, along with any accessories and the delivery slip absolutely must be included

After receiving and checking the Product and confirmation by the manufacturer of the non-compliant nature of the Product, the Publisher shall replace it within 30 days of the date of receiving the letter with a request for acknowledgement of receipt.

In the case of a hidden defect in a Product being proven, Clients have the option of requesting a replacement.

In order to exercise this right, the Publisher shall provide the Client with the address for returning the goods.

At the same time, the Client shall send an explanatory letter to the address Ironvolute, 18 Rue du Rond Buisson, ZI de Thise, 25220 Thise, France, via registered letter with a request for acknowledgement of receipt, requesting a replacement. The Client shall then be reimbursed for the costs for sending the package either via a bank cheque or transfer, within thirty days of receiving the explanatory letter and subject to the proviso that there is actually a hidden defect. Any return shall form the subject of an assessment by the manufacturer which shall determine whether the Product was or was not faulty. The Client must report the compliance fault within 2 (two) years of receiving the products and must report the hidden defect within 2 (two) years of discovering the defect. No claim relating to damage as a result of misuse shall be taken into account either by the manufacturer or the Publisher, except for demonstrating that these faults existed on the day of delivery.

7. Right of withdrawal – Errors in entering the order

Pursuant to the provisions of Article L.121-21 of the Consumer Code, the Client has a timeframe of 14 (fourteen) days in order to return, at its own expense, the products that it has ordered for any reason whatsoever, and to cancel his or her order. This timeframe shall count from the day of receiving the order at home, with the dated delivery slip being considered proof of this. Withdrawal may then be declared by calling the number +33(0)6 07 11 70 79, via an e-mail sent to the following address: info@ironvolute.com or by sending a letter to Ironvolute, 18 Rue du Rond Buisson, ZI de Thise, 25220 Thise, France.

The Products shall be returned in the original packaging and packing, which shall have been opened tidily, and absolutely must be accompanied by the delivery slip and/or order form making it possible to certify that they are indeed the Products purchased via the Website and ideally via a letter explaining the grounds for refusal (only in the event of a traceability issue).

The machine returned cannot be accepted by the Publisher and shall not give rise to any reimbursement if it has been used.

Two (2) options are offered to the Client for returning Products:

The product may be returned by the carrier chosen by the Publisher or by its suppliers. The return costs shall be borne by the Client.

The Product may be returned by the Client himself to the following address:

Ironvolute 18, Rue du Rond Buisson, ZI de Thise, 25220 Thise, France

The Publisher does not accept parcels with postage due. Any risk relating to returning the Product shall be borne by the Client. After receiving and checking the Product, the Publisher shall reimburse the Client within 14 (fourteen) days of the date on which the Client's right of withdrawal was exercised pursuant to Article L.121-21-4 of the Consumer Code, by reallocating the sum paid to the credit of the credit card or via a bank cheque. Reimbursement for the return carriage costs shall be excluded from the amount. In the case of a damaged Product being returned by the Client, Ironvolute may request payment of compensation from the Client for the replacement or repair of the Product in order to restore it to new condition.

8. Prices

The prices indicated on the Website are understood to be in Euros, including all taxes, and excluding delivery costs.

These prices are set by the Publisher entirely at its discretion, and may form the subject of amendments and variations over time, depending on the market rate. The Product is invoiced based on the price in force at the time the order was finalised.

The price indicated also includes the eco-contribution,

The delivery costs shall be clearly indicated to the Client before validation of the order and before any payment and they relate to deliveries made worldwide depending on the delivery location and the additional fuel cost imposed by Fedex which provides us with its scale.

The Product sold remains the Publisher's property until full payment of the price for it, in accordance with the Ownership Retention Clause.

9. Guarantees

The Publisher guarantees all its Clients that the Product offered on the Website complies with French legislation in force.

10. Limitation of liability

THE EQUIPMENT (COMPUTER, SOFTWARE, TELECOMMUNICATION EQUIPMENT, ETC.) ENABLING ACCESS TO THE WEBSITE SHALL SOLELY BE THE CLIENT'S RESPONSIBILITY, ALONG WITH THE TELECOMMUNICATION COSTS ARISING FROM USING THEM.

THE CLIENT RECOGNISES AND ACCEPTS THAT NO ONE CAN GUARANTEE THAT THE INTERNET AS A WHOLE WILL OPERATE SMOOTHLY.

SHOULD IT PROVE IMPOSSIBLE TO ACCESS THE WEBSITE DUE TO TECHNICAL ISSUES OR ANY OTHER KIND OF ISSUES, THE CLIENT MAY NOT AVAIL HIMSELF OR HERSELF OF DAMAGES AND MAY NOT LAY CLAIM TO ANY COMPENSATION. THE PHOTOS, INFORMATION AND VISUALS OF THE PRODUCTS PRESENTED ON THE WEBSITE ARE NOT OF A CONTRACTUAL NATURE, AND THEREFORE THE PUBLISHER'S LIABILITY MAY NOT INVOKED IF THE CHARACTERISTICS, PERFORMANCE OR OTHER FEATURES OF THE PRODUCTS DIFFER FROM THE VISUALS SHOWN ON THE WEBSITE OR IF THE LATTER ARE INCORRECT OR INCOMPLETE.

THE HYPERTEXT LINKS FEATURED ON THE WEBSITE MAY LINK TO OTHER WEBSITES AND THE LIABILITY OF THE PUBLISHER OF THIS WEBSITE MAY NOT BE INVOKED IF THE CONTENT OF THESE SITES CONTRAVENES THE LEGISLATION IN FORCE. LIKEWISE, THE LIABILITY OF THE PUBLISHER OF THIS SITE MAY NOT BE INVOKED IF A VISIT BY THE WEB SURFER TO ONE OF THESE SITES CAUSES HIM OR HER A LOSS. MOREOVER, THE REMINDER IS OFFERED THAT LOOKING UP AND/OR USING THESE EXTERNAL SOURCES AND SITES THAT CAN BE ACCESSED VIA THESE HYPERTEXT LINKS IS GOVERNED BY THEIR OWN TERMS OF USE.

11. Force majeure

The liability of one or other of the Parties may not be invoked if execution of the contract is delayed or prevented due to a case of force majeure or an act of God.

12. Intellectual property

The Website is the property of the Publisher. It is protected by international laws and treaties relating to copyright, as well as by other international laws and treaties relating to intellectual property.

All the rights relating to the Website and to the overall concept of the Publisher's line of business, their original and innovative nature, and particularly intellectual property rights over the texts, artistic and literary creations, graphics (including photos) and audiovisuals, IT developments, HTML developments, and other intellectual works and, more generally speaking, any creations likely to be protected by intellectual property law such as images, logos, formatting, graphics standards, the structure, ergonomics, colour coding, typography, fonts, basic graphical elements, the graphical organisation of the screens, the layout, watermarks, the Website's visual identity, sound elements or trademarks either belong to the Publisher or are duly used by the Publisher on an unlimited basis.

In particular, but not limited to this, the Publisher is the holder of the Ironvolute trademark filed with the INPI [French National Institute of Industrial Property].

Imitation or reproduction either in part or in whole of the Publisher's intellectual property rights on any support whatsoever and particularly as a domain name, meta-tags or key words, without prior authorisation from the Publisher or its agent may result in legal proceedings, particularly in the field of piracy.

Any breach of the Publisher's rights by a Client may lead to the deletion of that Client's personal account without prior notice or compensation, and without this deletion being able to constitute a loss for that Client.

13. French data protection legislation – right of access to files

The Clients are freely entitled to provide personal information about themselves.

Providing personal information is not essential for browsing on the Website, but does facilitate access to it.

Certain services offered by the Publisher via the Website to the Client require it to register with the Website beforehand, which assumes the gathering by the Publisher of a certain amount of personal information concerning the Client.

Clients who do not wish to provide the information required for using the services offered by the Website as well as, where applicable, being necessary for creating a personal

page, may not use the services offered by the Publisher of the Website, nor may they place an order on the Website.

Within the context of an order on the Website, the information relating to gathering payment-related data, and particularly a credit card number and using it for commercial identification purposes, is subject to obtaining the consent of the person in question via the various forms featured on the Website. These data are gathered and processed solely by the banking institution in question (BPBFC in the case of payments via credit cards, and PayPal in the case of PayPal payments), and they alone are responsible for processing.

The data collected are necessary for proper administration of the services offered on the Website as well as the Publisher's compliance with its contractual obligations. These data, with the exception of data relating to methods of payment, are kept by the Publisher solely in this capacity, and the Publisher undertakes to refrain from using the data in any other context, as well as to refrain from forwarding the data to third parties, unless the Client expressly grants approval, or in cases laid down by the law. These data shall undergo information technology processing. The processing manager, except insofar as data relating to methods of payment are concerned, is the Publisher of the Website, whose contact details are indicated at the end of these general conditions. The contact details of all the Clients registered on the Website are saved for a five-year period, which is a reasonable period necessary for good administration of the Website and normal use of the data. These data are kept under secure conditions using state-of-the-art equipment, in compliance with the provisions of the Information Technology and Civil Liberties Law of 6 January 1978.

Pursuant to that law, all Clients have the right to oppose, query, access and rectify the data that they have provided. To do that, all they have to do is make a request to the Publisher of this Website using the following e-mail address: info@ironvolute.com, or via post to the address of the Publisher's head office mentioned at the end of these general conditions.

The personal data gathered shall not be the subject of any transfers abroad.

14. Applicable law and jurisdiction:

These general conditions of sale are subject to French law, to the exclusion of any other international agreement applicable, including the Vienna Convention on the international sale of goods dated 11 April 1980.

Apart from law and order provisions, any disputes that may arise within the context of executing these general conditions may, prior to any legal action, be submitted to the Publisher of the Website for assessment with a view to an amicable settlement. An express reminder is provided that requests for amicable settlement do not suspend the deadlines set for instituting legal actions.

Any legal action relating to the conclusion, interpretation, execution or termination of this contract shall fall under the jurisdiction of the Court where the defendant is domiciled or, at the plaintiff's discretion, the place where the product was actually delivered, pursuant to Articles 42 and 46 of the Civil Procedure Code.

This contract is governed by French law. The General Conditions of Use are written in French, which is considered to be the only language.

15. Who are we?

The www.ironvolute.com Website is published by the company Ironvolute, a Single-Shareholder Simplified Joint Stock Company with registered capital of € 4,000 entered in the Besançon Trade and Companies Register under number 809 810 955 and which has its head office at 18 Rue du Rond Buisson, ZI de Thise, 25220 Thise, France (Intracommunity VAT No. FR 74 809 810 955), represented by its chairman in office. The director of the publication of this site is Mr Bernard Weinstein, and its editorial manager is also Bernard Weinstein.

The site's host is OVH.

For any complaint concerning the Website, you may contact Ironvolute:

- By telephone from Monday to Friday, 8.30 am to 6.00 pm, excluding public holidays:
+33 (0)6 07 11 70 79
- By e-mail sent to the following address: info@ironvolute.com
- By post at the following address: Ironvolute, 18 Rue du Rond Buisson, ZI de Thise, 25220 Thise, France